

## **Job Posting**

### **Delivery Driver/Customer Service Specialist**

Vancouver Farmers Markets Direct (VFM Direct) is a farm product delivery service for restaurants and food-service, allowing smaller producers to service medium to large commercial customers through our aggregation and distribution program. Based in Abbotsford, we are looking for a service-minded delivery professional to join our team.

This role is critical to the continued growth and success of VFM Direct. Our delivery person is the face of our service to our customers. They ensure the quality and service standards are maintained and communicate the customers' needs to our customer support staff and production co-ordinator. Our small team works very closely to ensure that all our customers and producers are receiving the best experience possible.

#### **Duties include:**

Plan delivery route

Receive product from farmers on Mondays and Wednesdays (2-3 hours each day)

Pack delivery vehicle with product

Drive delivery vehicle from home base in Abbotsford on delivery route around Lower Mainland/Metro Vancouver on Tuesdays and Thursdays (7-10hrs each day)

Submit paperwork weekly - receipts, log sheets

Maintain delivery vehicle in good condition

Attend (by phone) weekly staff meeting on Fridays (2 hours)

#### **Requirements:**

Class 5 full drivers license, no N drivers

Clean driving record - driving records required

Previous experience driving large vehicles

Knowledge of Burnaby, Vancouver and the North Shore

Physically fit and able to lift up to 50lbs

Previous customer service experience

Knowledge of local produce, growing methods and agriculture is an asset

Approximate hours weekly: 18-24 - Monday and Wednesday hours are optional

**Rate:** \$18.00hr plus 4% in lieu of benefits. Position is part-time, seasonal until the end of October. Additional work is dependant on the volume of sales generated after October.

**Position is available immediately.** Send resumes to Project Manager, Roberta LaQuaglia at [roberta@direct.eatlocal.org](mailto:roberta@direct.eatlocal.org) Email Questions or call [604-729-4048](tel:604-729-4048)