



Job Posting

Delivery Driver/Customer Service Specialist

Vancouver Farmers Markets Direct (VFM Direct) is a farm product delivery service for restaurants and food-service, allowing smaller producers to service medium to large commercial customers through our aggregation and distribution program. Based in Abbotsford, we are looking for a service-minded delivery professional to join our team. This role is critical to the continued growth and success of VFM Direct.

Our delivery personnel are the face of our service to our customers. They ensure the quality and service standards are maintained and communicate the customers' needs to our customer support staff and production co-ordinator. Our small team works very closely to ensure that all our customers and producers are receiving the best experience possible.

Duties include:

- Organize pick lists and box labels for pending orders
- Receive product from farmers on receiving days
- Pack delivery vehicle, ensuring cooler temperature is correct
- Drive delivery vehicle from home base in Abbotsford on delivery route around Lower Mainland/Metro Vancouver on Tuesdays and/or Thursdays
- Submit paperwork weekly - receipts, log sheets
- Maintain delivery vehicle in good condition, troubleshooting issues as they arise
- Attend (by phone) weekly staff meeting on Fridays, reporting out on deliveries/customers

Requirements:

- Class 5 full drivers license, no N drivers
- Clean driving record - driving records required
- Previous experience driving large vehicles
- Knowledge of Burnaby, Vancouver and the North Shore
- Physically fit and able to lift up to 50lbs
- Previous customer service experience
- Proof of FoodSafe Certification

Knowledge of local produce, growing methods and agriculture is an asset
Ability to travel to Abbotsford early in the morning. Location is not on a transit route.

Schedule and Salary

Approximate hours weekly: 6-20 varies due to fluctuation in orders

Work days - Tuesdays, Wednesdays, Fridays - on-call Mondays and Thursdays

Rate: \$18.00hr plus 4% in lieu of benefits.

Position is part-time, seasonal until the end of October. Additional work is dependant on the volume of sales

Position is available immediately. Send resumes to Project Manager, Roberta LaQuaglia at roberta@direct.eatlocal.org

No phone calls please. Sorry, but we will only be contacting those candidates selected for an interview.